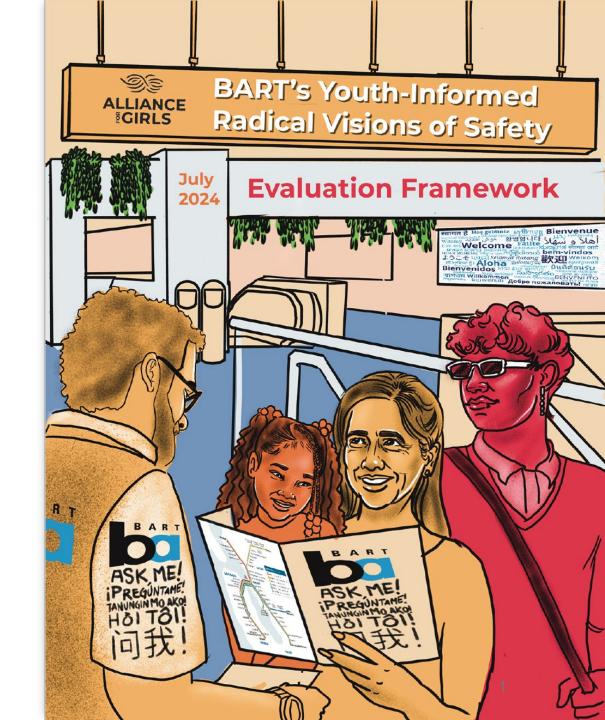
Advancing Gender Equity & Safety at BART

A path forward for the Not One More Girl Initiative

BART Board of Directors December 5, 2024







Today's Agenda

- BART's Journey Addressing Sexual Harassment and Rider Safety
- Mineta Survey Results
- Alliance for Girls (AFG) & BART's Partnership
- BART's Youth-Informed Evaluation Framework
 - Methodology/Process
 - Key Findings & Components
- Recommended Next Steps



BART's Journey Addressing Sexual Harassment and Rider Safety

History and Impacts to Date



Tackling Sexual Harassment on BART: Not One More Girl

- The Not One More Girl (NOMG) is a BIPOC youth-led initiative to combat sexual harassment and teach safety tips to riders.
- The initiative includes partnerships with community organizations, outreach to youth, harassment reporting options, data collection, bystander intervention training, and the use of art to create a culture of care on transit.
- By improving safety for girls, we improve safety for all.





BART is a Leader on Efforts to Prevent Harassment

Since the launch of the Not One More Girl (NOMG) Initiative in 2020, BART has been at the forefront of conversations of rider safety, specifically sexual harassment and violence prevention on public transit.

- Not One More Girl is cited as inspiration for two state laws:
 - SB 1161 Mineta Transportation Institute created a street harassment survey for transit agency use.
 - SB 434 Requires the state's ten largest transit agencies to collect street harassment survey data and requires outreach to riders who are underrepresented in surveys.



BART is a Leader on Efforts to Prevent Harassment

- BART was invited to give input on the Mineta Transportation Institute's street harassment survey and was a pilot site for this survey.
- Upcoming Transit Cooperative Research Program (TCRP)
 Project, "Addressing the Travel Needs of Women" will include Not One More Girl (NOMG) implementation as best practice in several of the toolkits being created.

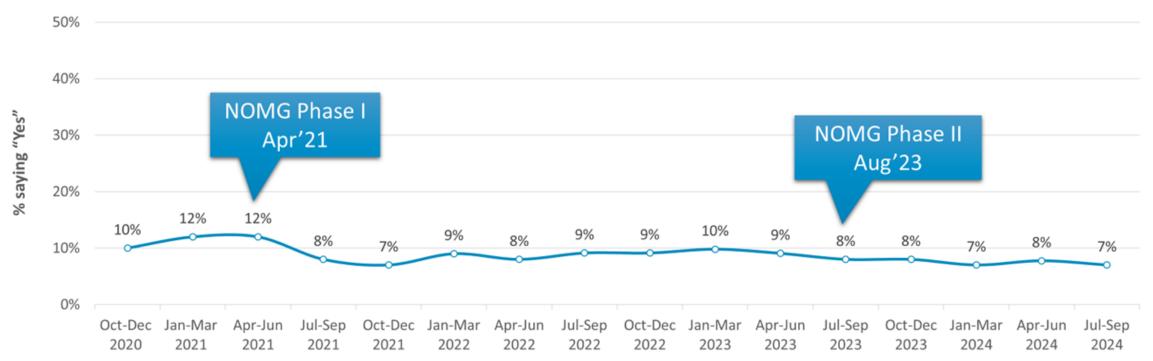


BART's Ongoing Effort to Collect Data on Harassment

As a result of the Not One More Girl initiative, BART introduced a question about gender-based harassment into its quarterly random sample surveys, conducted on trains.

Q: Have you experienced gender based sexual harassment at BART in the last six months?

Source: BART's Quarterly Passenger Experience Survey (PES); Sample size varies but is over 2,000 each quarter.





Mineta Street Harassment Survey

- BART adapted the Mineta survey for its own use, making some BART-specific changes.
- The survey collected data on incidents and victim demographics to help improve passenger safety.

Survey Methodology

- Four trained survey takers requested riders to take the anonymous, online survey. They used the signs that had a QR code and a short survey URL for easy access.
 - Riders were surveyed on all lines, across all days of the week, and during all operating hours.
- Survey was offered in English, Spanish, and Traditional Chinese (poster images on the right)
- Sample size = 1,626
- Survey dates: Sep 7-15, 2024
- No Weighting: Key demographic data from the survey closely aligned with BART's 2022 Customer Satisfaction data, with most differences within ±3 percentage points, making weighting unnecessary.
- No Incentive: BART did not collect any data to identify respondents, given the sensitive nature of the topic.
- **Privacy Policy:** The survey includes responses from minors (riders under 18). In compliance with <u>BART's Privacy Policy</u>, COPPA, and CalOPPA regulations, we ensured that all demographic questions were omitted for riders under 18 (*n*=23).

Signs used by Survey Takers for requesting riders to take the survey











- Overall, a majority of riders (65%) feel safe using BART.
- 65% of riders take safety precautions by considering their seat, train car, or moving if needed.
 - Other precautions include avoiding night/non-commute hours (46%), avoiding certain routes/stations (27%), carrying pepper spray/mace (19%), and not riding alone (10%).

when riding BART

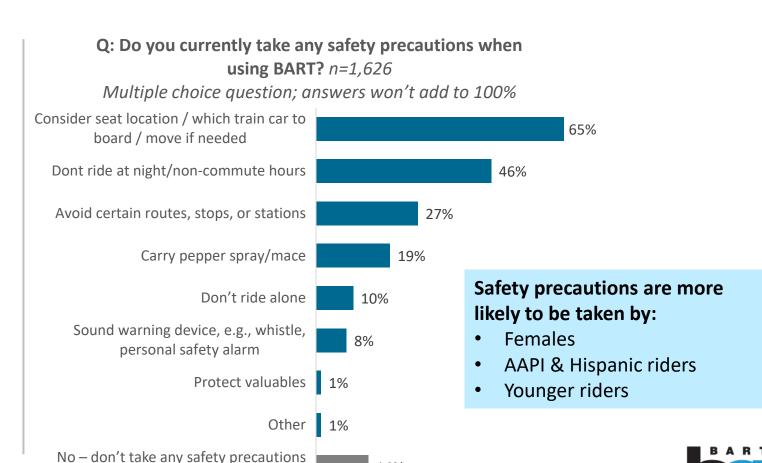
• 14% of riders do not take any safety precautions.

Q: In general, how safe do you feel using BART? 5-point Very Safe-Very Unsafe scale | n=1,626



Who feel the safest?

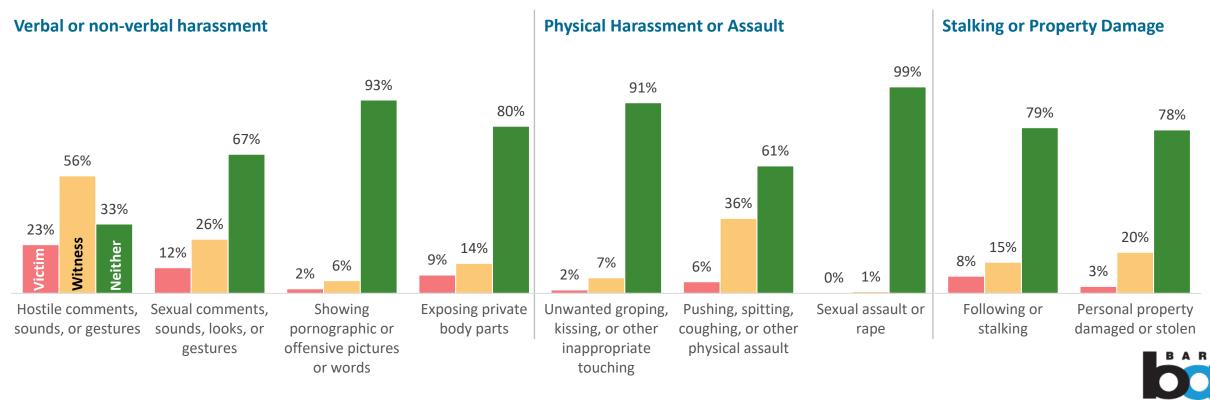
- Males
- White riders
- English speakers
- Those who identify as LGBTQIA+



14%

- Verbal or non-verbal harassment are the most common experiences.
 - 23% were victims, while 56% witnessed or heard hostile comments, sounds or gestures in the past year.
- Physical harassment, e.g., unwanted touching or sexual assaults are rare.
- More riders report having been witnesses of incidents, rather than victims.
 - Females, Hispanic riders, and low-income riders report having been victims of street harassment.*

Q: Have you experienced any of the following yourself or seen them happen to others while using BART in the past year? n=1,626



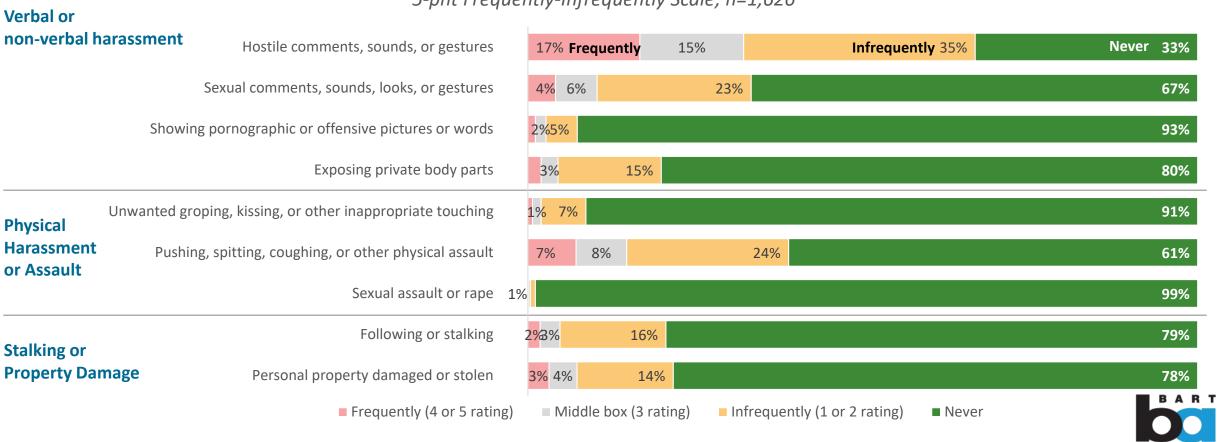
Victim

Witness

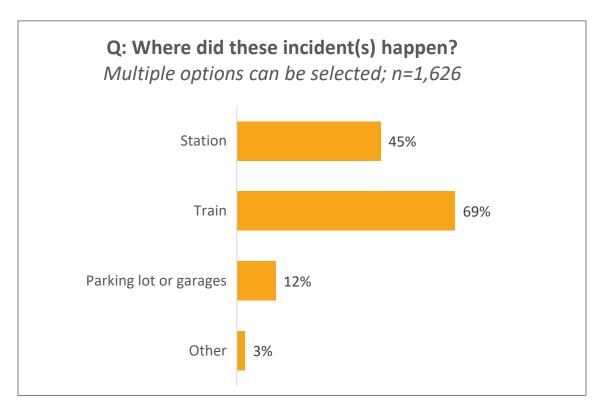
^{*}For differences by demographic groups differ, please refer to this file.

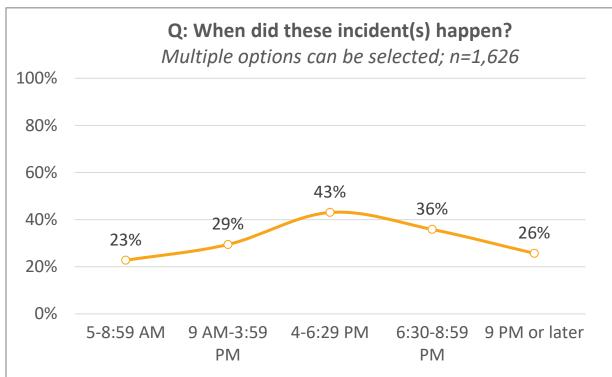
- The most prevalent harassment, *hostile comments, sounds, or gestures,* are experienced / witnessed frequently by 17% of BART riders.
- All of the other behaviors were experienced or witnessed frequently by 7% or fewer BART riders

Q: How often did you experience or see any of these behaviors when using BART in the past year? 5-pnt Frequently-Infrequently Scale; n=1,626



- Harassment incidents mostly occur on trains, which correlates to where riders spend the most time during their commute, followed by stations.
- Incidents peak during the afternoon commute hours and into the night.

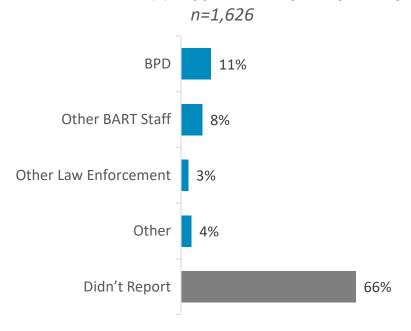






- Overall, 66% of the incidents go unreported
- When incidents are reported, they are typically directed to BART Staff (BART Police, 11%; Other BART staff, 8%)
- Riders have noted in the "Other" text box that in some cases another passenger has already reported the issue, making additional reports unnecessary.



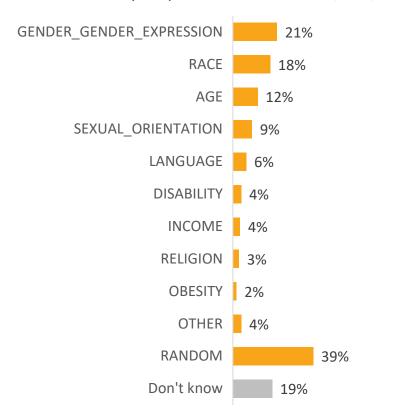




- Gender or gender expression is the most cited reason for being victims of harassment (21%); followed by race (18%).
 - 39% felt that such incidents were "random."
- Riders used the "Other" text box to explain reasons for someone being targeted on the train. Common themes in "Other" included erratic behavior from the perpetrator, likely due to mental illness, drug use, etc.

When these incidents happened, do you think the victim was targeted because of...?

Multiple options can be selected; n=1,626



Other:

- No clear target/victim; perpetrator seemed to be mentally ill/yelling at everyone.
- Mental instability. Had his pants [down] on the train.
- It was a homeless man cleaning himself.
- Invoke fear, intoxicated or mental illness.
- Homeless mental illness.
- Harassment by homeless, thuglife, mentally ill.
- Druggies, psycho, homeless, criminals.
- I saw a guy pooping in the train. It was a victimless crime but it really grossed the passengers out.



Community Partnerships





HOW GIRLS DEFINE SAFETY & HEALTHY RELATIONSHIPS

TRUST

Confidentiality and protection of vulnerability built between peers and adults

NON-JUDGMENT

Open-mindedness and freedom to express authentic self with unconditional acceptance and without feeling judged.

COMFORT

Being at ease, carefree, and without stress.

BOUNDARIES

Awareness and regard of what one is willing to give, what one is willing to accept, and what one is needing.

RESPECT

Emotionally and physically meeting one where they are by valuing their opinions and not making demands to change.

FUN

Experiences marked by laughter, happiness, and humor.

SELF-LOVE

Cultivating a relationship with oneself through self-awareness, self-expression, self-confidence, and self-esteem.

REPRESENTATION

Leaders, role models, and trusted adults who reflect participants' histories, ethnicities, social identities, and culture.

SOVEREIGNTY

Sense of control and determination around one's body and environment, allowing freedom from self-consciousness and stigma.

ACKNOWLEDGMENT

People and spaces equipped with the recognition and acceptance for one's many ways of being and identities.

BELONGING

Feeling welcome physically, emotionally, and spiritually into a community and space.

CONNECTION

Interacting, finding commonality, bridging experiences and receiving support with others of similar circumstances.

BASIC NEEDS

Receiving support around fundamental necessities including food, housing, supplies, and childcare.



Radical Visions of Safety

Through over seven years of girl and gender-expansive youth-led and informed research, AFG learned that most of the challenges, barriers, and issues experienced by girls and gender-expansive youth, especially those of color, relate back to the aspects of safety as they themselves define it.

For more details, check out AFG's <u>Radical Visions of</u> <u>Safety Brief Summary</u>

Alliance for Girls (AFG) and BART's Partnership

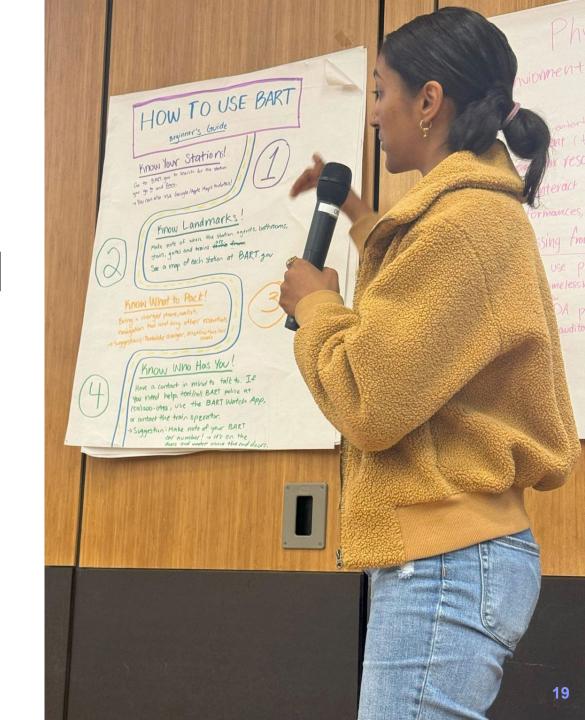




- 2019: AFG's report, <u>Together We Rise</u>, shows lack of safety on public transportation as a key barrier to girls.
- 2020: Thanks to significant community-led advocacy, BART Board passes 12-point resolution that leads to creation of Not One More Girl (NOMG) Initiative.
- 2021: AFG, its member organizations, and BART complete Phase I of NOMG, working with community members and youth to build awareness and shift the way BART approaches sexual harassment.
- 2023-2024: BART hires AFG to develop the first Youth-Informed Radical Visions of Safety Evaluation Framework through a community-driven process.

BART's Youth-Informed Evaluation Framework

Methodology and Process



Participation Recruitment

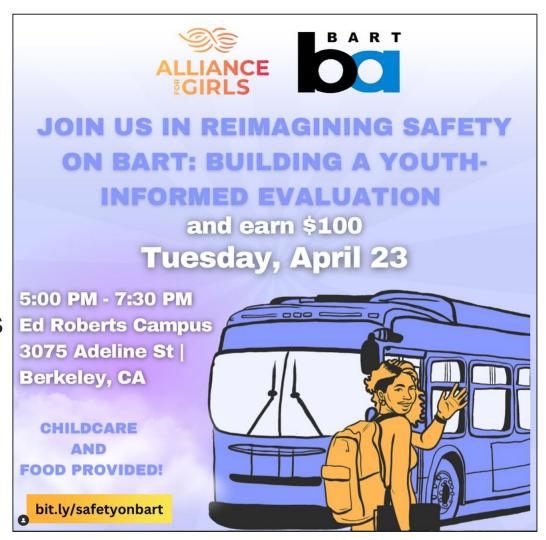


Recruitment for participation

- Youth and Transitional Aged Youth (13-26)
- Girls and gender-expansive youth
- Current and previous BART riders
- Non-riders
- Parents/guardians
- Girl and gender-expansive youth-serving organizations
- Not One More Girl Phase I and II participants

86 participants

- 65 girls, gender-expansive youth, or transitional age youth
- 21 adults
- 80% identified as people of color



Three Community Learning Exchanges (January-March 2024)

In-depth conversations focusing on:

- Exploring and imagining preventative and interventional safety on BART
- Hearing and documenting the lived experiences, feedback, and ideas on how participants define and feel safe on public transit



Findings and Key Themes from the Community Learning Exchanges





PHYSICAL AND ENVIRONMENTAL SAFETY

A reimagined BART environment:

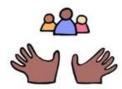
- multi-use and community-centered
- clean
- · bright colors and lights
- · plants and landscaping
- accessible clear signage, language support, interactive displays
- easy to navigate
- music
- · art and murals



EMOTIONAL AND MENTAL SAFETY

Want safety to be something they don't have to think about:

- want to feel confident and at ease when riding BART
- · know that someone "has my back"
- welcoming BART staff
- · limited police presence
- individual control over their own safety
- removing the mental process of having to plan around safety before they leave their home



SAFETY FOR OTHERS

Safety is a collective experience:

- parents and adults often thinking about safety of their children or parents in addition to themselves
- want to feel that the BART environment is safe for all ages
- more support in bystander intervention
- intergenerational safety definition leads to safety for all

Community Meaning Making Session (April 2024)

Brought together 40 participants, including student groups, parents, girls and gender-expansive youth, youth-serving organizations, and members of the community, in order to:

- Reflect on the themes of emotional and mental safety, physical safety, and the safety of others that came out of the Community Learning Exchange workshops
- Begin to identify ways that BART can better measure safety for some of its most vulnerable riders, including girls and gender-expansive youth of color.



BART's Youth-Informed Radical Visions of Safety Evaluation Framework

Findings and Key Components



Radical Visions of Safety Theory of Change for BART



When BART creates a fabric of safety by and for the multiple identities of girls and gender expansive youth, aligned to their lived experiences, they will increase girls' and gender expansive youth's feelings of safety and community, which will contribute to increased ridership.

Radical Visions of Safety Theory of Change for BART





26

Sample Indicators for a BART Safety Audit





of active bystander interventions Usage of bystander intervention tools



Visual Safety

of working lights

of plants # of community murals and art



Connectivity

% of BART with wi-fi and cellular networks # of wi-fi hotspots

Inclusion

of recommendations adopted # of opportunities for community input



Fare Affordability

of resources available to make BART fares more affordable and accessible for riders



Measuring Safety on

BART



Cleanliness

of trash cans Placement of trashcans



accessibility
Presence and condition of ramps, elevators, etc. for different abilities



Non-police safety options

of types of non-police safety



Information access

public service announcements about BART sexual harassment efforts

personnel at BART stations



Familiarity with BART

of signs and directions within **BART** station





Form internal teams at BART

Continuous Learning and Growth for BART



Creating a safer BART for all by centering girls and gender-expansive youth

Leverage data from the Mineta Survey

Create data collection tools

Analyze data centering the RVoS Youthinfromed Evaluation Framework

Paid youth advisors and partner CBOs

Learning Questions for BART

Key Topics	Sample Learning Questions
Perspective Shift	How have all stakeholders' perspectives on safety changed over time?
Support Effectiveness	How well is BART supporting girls, gender-expansive youth, and community-based organizations?
Safety Assumptions	What assumptions about safety have changed or shifted for girls and gender-expansive youth?
Practice and Systems Change	What changes are we seeing in practices and systems over time?

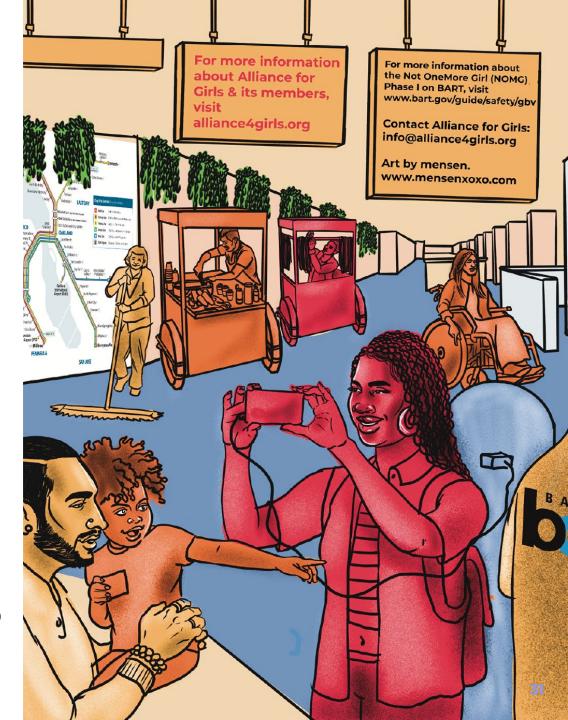
Learning Questions for BART

Key Topics	Sample Learning Questions
Impact Initiatives	How have specific initiatives or programs impacted the perceived and actual safety of girls and gender-expansive youth?
Collaboration with CBOs	How have partnerships with community-based organizations (CBOs) influenced the safety and engagement of girls and gender-expansive youth?
Participation and Leadership	How have girls and gender-expansive youth been able to take on leadership roles in shaping safety initiatives?
Trust and Relationships	How has trust between BART, girls, gender-expansive youth, and the community evolved over time?

Alliance for Girl's Recommendations for Next Steps for BART

Begin the process for developing a youth-informed Five-Year Gender Equity Action Plan:

- Establish a Gender Equity Working Group
 Form an intergenerational Gender Equity Working
 Group made up of BART staff, local community based organizations, girls, and gender-expansive
 youth. Provide youth with stipends.
- Conduct a Baseline Safety Evaluation Implement the youth-informed Radical Visions of Safety Evaluation Framework as outlined above and administer data collection in line with the domains and indicators outlined in the framework to assess a baseline look at safety for girls and gender-expansive youth of color.



ALLIANCE FOR GIRI



THANK YOU

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