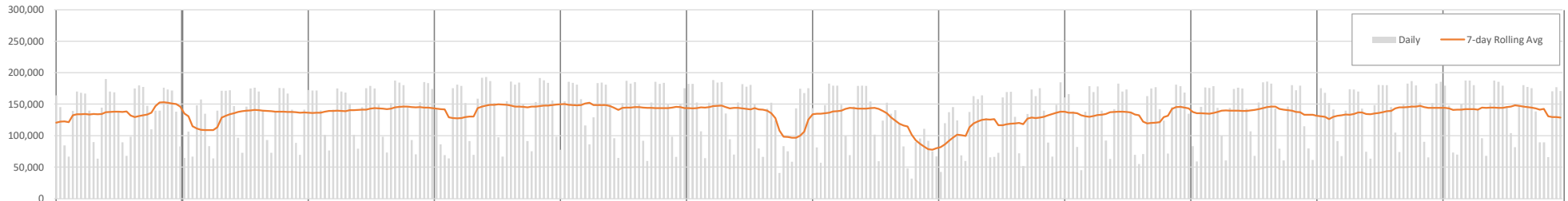
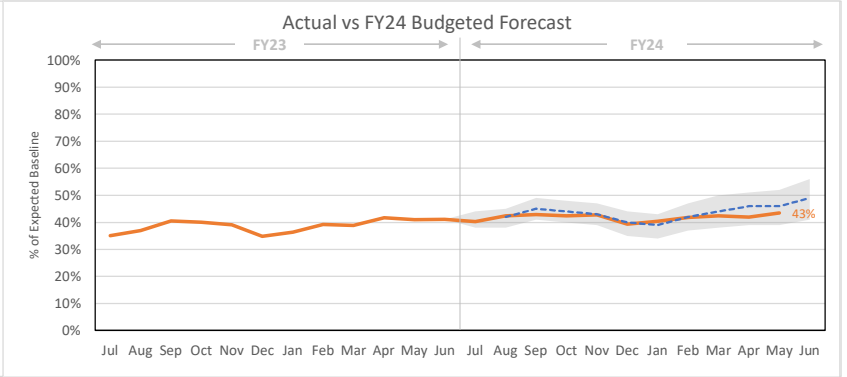
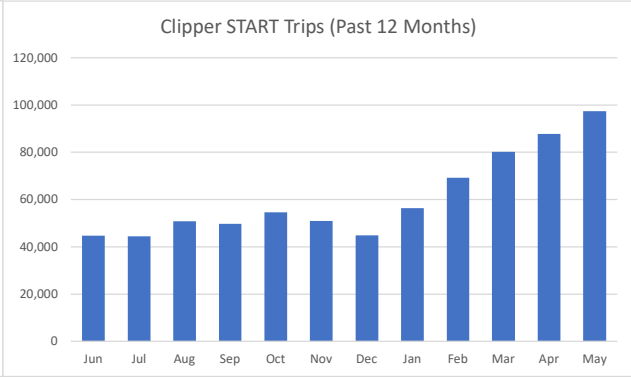
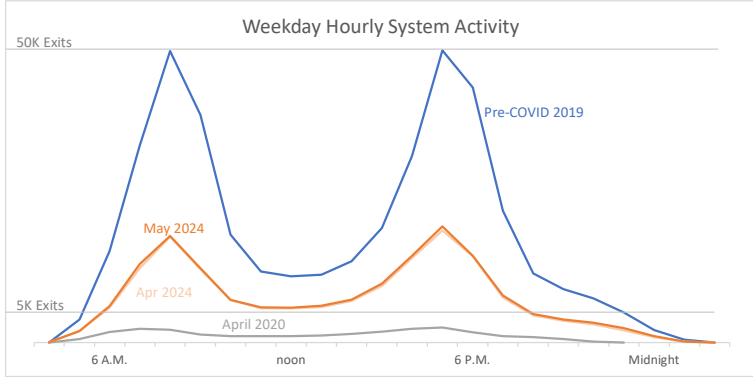




Monthly Ridership Report March and Trailing 12-months¹



	Pre-Pandemic ²	2023 June	2023 July	2023 August	2023 September	2023 October	2023 November	2023 December	2024 January	2024 February	2024 March	2024 April	2024 May
Monthly Ridership (% of Pre-COVID Expectations)													
Ridership	9,790,000	4,195,732 (41%)	3,952,370 (40%)	4,525,871 (42%)	4,251,462 (43%)	4,482,902 (42%)	4,025,580 (43%)	3,654,492 (39%)	3,844,643 (40%)	3,917,031 (42%)	4,169,897 (42%)	4,223,784 (42%)	4,441,331 (43%)
Monthly Change			-5.8%	+14.5%	-6.1%	+5.4%	-10.2%	-9.2%	+5.2%	+1.9%	+6.5%	+1.3%	+5.2%
Difference from Respective Budget		-1,062,424	-65,730	+88,771	-189,538	-138,498	-65,220	-28,808	+143,243	-37,369	-193,903	-363,416	-227,269
% Difference from Respective Budget		-20.2%	-1.6%	+2.0%	-4.3%	-3.0%	-1.6%	-0.8%	+3.9%	-0.9%	-4.4%	-7.9%	-4.9%
Daily Ridership (% of Pre-COVID Expectations)													
Average Weekday	408,723	161,220 (39%)	154,825 (37%)	166,637 (40%)	172,051 (40%)	171,277 (40%)	165,802 (40%)	144,070 (37%)	151,854 (38%)	162,186 (39%)	162,459 (40%)	163,267 (40%)	168,356 (41%)
Average Saturday	159,133	93,423 (60%)	89,032 (56%)	98,451 (62%)	93,037 (60%)	100,666 (62%)	89,053 (61%)	88,177 (56%)	73,871 (47%)	91,879 (60%)	89,772 (61%)	90,198 (58%)	90,647 (63%)
Average Sunday	111,972	84,522 (70%)	68,759 (63%)	74,857 (72%)	70,264 (64%)	70,872 (63%)	64,873 (62%)	60,027 (55%)	61,202 (73%)	58,756 (65%)	61,878 (66%)	67,780 (72%)	77,230 (75%)
Weekday Ridership by Time Period (% of Pre-COVID Expectations)⁴													
Early AM (Open-6AM)	4,244	2,007 (50%)	1,853 (45%)	1,969 (48%)	2,021 (48%)	2,041 (47%)	2,006 (47%)	1,722 (44%)	1,828 (30%)	1,801 (39%)	1,884 (48%)	1,969 (51%)	1,975 (50%)
AM Peak (6AM-9AM)	97,915	35,943 (36%)	34,245 (34%)	37,193 (38%)	38,838 (38%)	38,844 (38%)	37,639 (37%)	30,618 (34%)	35,756 (37%)	36,065 (36%)	36,738 (38%)	36,658 (37%)	37,709 (38%)
Mid-Day (9AM-4PM)	124,696	51,859 (42%)	50,981 (40%)	55,119 (43%)	57,009 (43%)	56,832 (43%)	55,865 (44%)	50,122 (40%)	50,679 (43%)	52,418 (42%)	53,967 (43%)	54,257 (44%)	55,471 (44%)
PM Peak (4PM-730PM)	137,222	52,869 (38%)	50,279 (36%)	54,328 (39%)	55,446 (39%)	55,380 (39%)	52,805 (38%)	45,478 (36%)	50,199 (37%)	51,440 (37%)	52,356 (38%)	52,601 (38%)	53,959 (39%)
Evening (730PM-Close)	44,647	18,542 (39%)	17,467 (38%)	18,028 (39%)	18,737 (39%)	18,180 (39%)	17,489 (41%)	16,131 (37%)	14,481 (36%)	16,108 (38%)	17,514 (39%)	17,782 (38%)	19,243 (42%)
Trip Market as % of Total Exits													
Transbay	55%	52%	52%	52%	51%	52%	51%	52%	52%	52%	52%	52%	52%
West Bay	25%	24%	25%	24%	24%	24%	24%	25%	24%	24%	24%	24%	23%
East Bay	20%	23%	24%	24%	25%	24%	24%	23%	24%	24%	24%	25%	24%
Sub-region as % of Total Exits													
Downtown San Francisco	34%	31%	31%	30%	30%	30%	30%	31%	31%	30%	30%	30%	30%
Downtown Oakland	8%	7%	7%	7%	7%	7%	7%	7%	7%	8%	7%	7%	7%
Santa Clara County	0% ³	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%
Airport Stations	2%	3%	3%	3%	3%	3%	3%	3%	2%	2%	3%	3%	3%
All Other	56%	57%	57%	58%	58%	58%	58%	58%	58%	58%	58%	58%	58%
Clipper Metrics													
# of Unique Clipper Cards	806,293	735,551	710,518	760,298	719,928	744,594	704,034	709,873	629,108	633,206	687,860	694,952	765,474
Monthly Change			-3.4%	+7.0%	-5.3%	+3.4%	-5.4%	+0.8%	-11.4%	+0.7%	+8.6%	+1.0%	+10.1%
Trips per Card	10.4	5.7	5.6	6.0	5.9	6.1	5.8	5.2	6.2	6.3	6.2	6.2	5.9



- Notes:
1. May 2024 ridership is preliminary and unaudited.
 2. Pre-pandemic metrics provided as a generalized baseline. Calculated from 2019 calendar year ridership.
 3. South Bay stations of Milpitas and Berryessa not included in 2019 pre-pandemic, as stations were not open.
 4. Some percentages in this section for Jan-Mar have been corrected due to a calculation error in previous reports.