

SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT
300 Lakeside Drive, P.O. Box 12688, Oakland, CA 94604-2688
510-464-6000

**NOTICE OF MEETING AND AGENDA
BART ACCESSIBILITY TASK FORCE (BATF)**

July 23, 2020

A meeting of the BART Accessibility Task Force (BATF) will be held on Thursday, July 23, 2020, from 2:00 p.m. – 4:00 p.m.

Please note: Pursuant to Governor Newsom’s Executive Order N-29-20 and the California Shelter-in-Place mandate, public participation for this meeting will be via teleconference and video conference only.

Join Zoom Meeting: <https://zoom.us/j/92222178650>

One tap mobile: +16699009128,,92222178650#

Direct Dial: +1 669 900 9128 Meeting ID: 922 2217 8650

AGENDA

- | | | |
|----|---|------------|
| 1. | Self-Introductions of Members, Staff, and Guests. (Information)
BATF roll call and introductions of individuals present. | 05 minutes |
| 2. | Public Comments. (Information)
Opportunity to comment on items not on the agenda.
(Two minutes per speaker) | 05 minutes |
| 3. | Approval of June 25, 2020 Draft Minutes. (Information/Action) | 05 minutes |
| 4. | Walnut Creek BART Station Accessible Pathways. (Information/Action) | 20 minutes |
| 5. | Accessible Swing Gate Pilot at Richmond BART Station Updates.
(Information/Action) | 10 minutes |
| 6. | El Cerrito del Norte BART Station Bus Location Updates.
(Information/Action) | 10 minutes |
| 7. | Member Announcements. (Information) | 05 minutes |

8. Staff Announcements. (Information) 02 minutes
9. Chairperson Announcements. (Information) 05 minutes
10. Future Agenda Topics – Members Suggest Topics. (Information/Action) 05 minutes

Next meeting scheduled: Thursday, August 27, 2020

11. Adjournment.

BART provides service/accommodations upon request to persons with disabilities and individuals who are limited English proficient who wish to address Committee matters. A request must be made within one and five days in advance of Board/Committee meetings, depending on the service requested. Please contact the Office of the District Secretary at (510) 464-6083 for information.

Material attached for July 23, 2020 BATF meeting:

- February 27, 2020 draft minutes

Future Agenda Topics:

1. Meet the newest BART General Manager (annually)
2. Meet the newest Deputy General Manager (annually)
3. Meet Customer Access and Accessibility Managers (annually)
4. Armando Sandoval meet with members – Update BART Police Department (annually)
5. Meet BART Chief of Police (annually)
6. Report of accomplishments – BATF members (annually)
7. Update, establish annual, strategic goals – BATF members (annually)
8. Fiscal Year Budget – Finance Department Presents (annually)
9. Station announcements (emergency and non-emergency)
10. Announcements on board trains (not always clear or too load, or too low)
11. Elevators: Odor concerns – Cleanup efforts
12. How to report when things are not working in the BART system via bart.gov
13. Test new elevator(s) – comply with ADA
14. Low income fare discount pilot program – Under the Clipper program
15. Bay Fair BART Station Modernization
16. Coliseum BART Station Modernization
17. Powell BART Station Modernization
18. West Oakland BART Station Modernization
19. New swing fare gate model – Pilot at Richmond BART Station
20. Have more seating in and around the bus locations
21. Status, updates of signages (some signs are too bright)
22. Provide a letter to BART Board of Directors’ BATF letter of accomplishments; highlights
23. Walnut Creek BART Station accessible pathway
24. General Manager’s “Riders Listening Tour,” reporting
25. Measure “RR” – How is the funding divided – what percentage goes to ADA/Accessible Path of travel
26. How to use BART Watch App

SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT
BART ACCESSIBILITY TASK FORCE
DRAFT Minutes
June 25, 2020

1. Self-Introduction of Members, Staff, and Guests:

Members:

Alan Smith (2nd Vice-Chair)
Catherine Callahan
Chris Mullin
Clarence Fischer
Don Queen
Emily Witkin
Gerry Newell (Vice-Chair)
Herb Hastings
Janet Abelson
Janice Armigo Brown
Marjorie (Marji) McWee
Mussie Gebre - ABSENT
Randall Glock (Chair)
Roland Wong
Valerie Buell

BART Customer Access and Accessibility Department Staff:

Elena Van Loo
Jessica Kuo
Laura Timothy
Bob Franklin

Director (s), Speakers, Staff, and Guests of the Public:

Robert Rayburn (BART Board of Director)
Christopher Simi (Staff)
Joel Soden (Staff)
Greg Lombardi (Staff)
David Coggshall (Staff)
Kimberly Peterson (Captioner)
Katie Arioli (Captioner)
Hale Zukas (Guest)

Anita Ortega (Guest)
Larry Bunn (Guest)
Jeshua Aveno (Guest)
Donnie Denome (Guest)
Helena Chang (Guest)

2. Public Comments

No public announcements.

3. Approval of February 27, 2020 Draft Minutes

Herb Hastings moved approval of the February 27, 2020 meeting with the amended minutes. Gerry Newell seconded the motion.

- Motion passes with twelve (13) in favor, zero (0) against, one (1) abstention

4. BART Services

Joel Soden gave a PowerPoint presentation on the item. Members were allowed to ask questions and/or share any concerns they had after the presentation.

Joel Soden introduced himself and mentioned he works in the Operations Planning Department.

Joel Soden wanted to highlight three quick items to go over:

- June service adjustments:
 - Berryessa/South San Jose and Milpitas BART Stations opened on June 13, 2020
- Service adjustments to the early bird express:
 - Monday-Friday service 5:00 am-9:00 pm, run every 30 minutes, due to COVID-19
 - Sunday's schedule service is 8:00 am to 9:00 pm, run every 30 minutes, due to COVID-19
 - Flexibility to add in trains if ridership goes up to continue the social distancing rule
- Other related construction related service adjustments:
 - Completed bus bridge project to have train tracks interlock between Rockridge BART Station and Lafayette BART Station

- Starting July 18, 2020, there will be a bus bridge between Bay Fair to Hayward to work on the train track interlock between these two stations
- Single tracking retrofit in the Transbay Tube during the evenings
- Downtown San Francisco BART tracks are being repaired

No comments or questions from the BATF members or from the public.

5. BART Budget Fiscal Year 2020-2021

Chris Simi gave a PowerPoint presentation on the item. Members were allowed to ask questions and/or share any concerns they had after the presentation.

Chris Simi introduced himself and added he is the Director of Budgets.

Chris Simi announced the BART Board of Directors passed the Fiscal Year 2021 which starts on Jul 01, 2020 to June 30, 2021.

Chris Simi shared how unemployment has spiked up in April due COVID-19 and this effects the ridership on BART trains but, ridership is slowly coming back.

Chris Simi shared what part of the Fiscal Year 2021 in BART's response to COVID-19 is to:

- Reduce service to reflect lower ridership while enabling social distancing
- Focus on employee and rider safety
- Implement aggressive cleaning protocols
- Accelerating capital projects were safe and feasible
 - Cable replacement
 - Track replacement
 - Rebuilding interlocking tracks
- National leader in conversation around COVID-19 and transit, advocating for our needs at local, state, and federal levels

Chris Simi shared the timeline for the Fiscal Year 2021:

- BART Board of Directors passed the FY2121 budget on June 25, 2020
- First quarter update; check point in October of 2020
- Second quarter update; checkpoint in January of 2021
- Third quarter update; checkpoint in April of 2021

Gerry Newell asked about the Fleet of the Future (FOF) trains slowly coming on board. He wanted to know if this project been halted due to much lower Fiscal Year 2021 budget.

Chris Simi answered Gerry Newell's question and stated there are two different type of budgets; Operating Budget and Capital Budgets. The deliveries of the FOF trains will continue under the Capital Budget and does has not been impacted for Fiscal Year 2021 budget, under Operating Budget.

Alan Smith asked during these economic challenges, will the senior/disabled discount cards remain the same amounts.

Bob Franklin answered Alan Smith's question commented to do any changes to the cost of the senior/disabled discount card would have to go through extensive public process and go through Title VI and there are no plans to change the senior/disabled discount cards.

Alan Smith motioned to thank the BART Board of Directors for not changing the price on the senior/disabled discount cards. Gerry Newell second the motion.

➤ Motion passes with twelve (14) in favor, zero (0) against, zero (0) abstention

Janet Abelson asked if BART have any reserve funding if COVID-19 continues for many months.

Chris Simi answered Janet Abelson's question by stating BART does have some reserve funding that has been not been used in the last few years and is not being used for the Fiscal Year 2021, but we are prepared if needed.

BATF members thank Chris Simi for his time presenting.

6. BART Passenger Welcome Back Plan

David Coggshall and Greg Lombardi presented using the BART news article published on May 27, 2020, "BART Releases 15-Step Plan to Welcome Back Riders as Region Reopens." Members were allowed to ask questions and/or share any concerns they had after the presentation.

"BART Releases 15-Step Plan to Welcome Back Riders as Region Reopens," article link, <https://www.bart.gov/news/articles/2020/news20200526>:

1. Cleaning
 - a. Train poles being wiped down with disinfection at the end of the of the line during service hours
 - b. Disinfecting mist being used on surfaces
 - c. Station touchpoints are being wiped throughout the day
 - i. Elevators being cleaned inside and outside
2. Run long trains
 - a. Allow riders to main social distancing
 - b. Running every thirty (30) minutes
3. Increase train frequency
 - a. More trains begun to add more trains due to more riders
4. Pilot new seat configuration (to new Fleet of the Futures (FOF) trains only)
 - a. To create space between riders
 - i. No changes to the bike rack locations
 - ii. Dedicated wheelchair spaces remain the same
5. Require face coverings if riding BART
6. Police enforcements
 - a. Enforcing face covering requirement
 - b. Provide education and provide masks for those who need them
7. Visual indicators
 - a. large deals, posters, and banners to remind to six feet apart and to wear masks
8. Hand sanitizer
 - a. Will offer hand sanitizer at every station
 - i. Posted large signs so the dispensers are easy to find
9. Contactless payment
 - a. Riders are encouraged use Clipper cards and load funds online in advance
 - i. Reduce customer touchpoints
 - b. Can still continue to use fare machines to purchase paper tickets
 - i. Being wiped down regularly
10. Personal Hand Straps
 - a. Can be purchased to use in the trains and to take home
11. Data Transparency
 - a. Will continue post ridership number showing what percentage ridership is at compared to pre-COVID-19 ridership
12. New technologies and industry best practices
13. Business community outreach

14. Healthy workforce

- a. BART's number one priority to make sure the employees to remain healthy to provide customer service
 - i. Provide workers with PPE
- b. Station Agents has been advised to stay in their station booth as much as they can to limit exposure
 - i. Constantly being disinfected at station booths

15. Rebuild infrastructure

- a. With low ridership, accelerate infrastructure rebuilding projects

Chris Mullin asked if there will more outreach to people with disabilities about the 15-step plan to welcome back riders, especially people who are visually impaired, blind, or simply do not have easy access to go online to read up any updates.

Laura Timothy let Chris Mullin know if he, or she, or if he knows of anyone that would like more information about the 15-step plan to welcome back riders is to reach out to me or Elena Van Loo and ask about the specific question (s) regarding to the COVID-19 coming back and we can put something together or post any updates on our website with manager's permission.

Janet Abelson asked about hand sanitizers being at least 70% alcohol.

Greg Lombardi verified Janet Abelson's question that the hand sanitizers are over 70% alcohol.

Janet Abelson also wanted to add and commented to have signs outside the elevator to remind riders of social distancing while riding in the elevators.

Emily Witkin asked about the pilot seating configurations whether if there are fewer seats.

Greg Lombardi addressed Witkin's question by answering the number of seats are the same as the pilot seat configuration. Greg Lombardi believes only one train on the Fleet of the Future (FOF) is doing the pilot seating configuration and as far to his knowledge, he believes the pilot seat configuration doesn't apply to the older legacy cars. Greg Lombardi also added the pilot seats can be easily be put back to where it was before the COVID-19.

Gerry Newell asked to describe the hand straps. Gerry Newell let David Coggshall know he is blind.

David Coggshall described the personal hand traps are blue colored that will be sold under the BART's merchandise website store that will be available soon. He added the hand straps looks just like ones already mounted inside the trail but, they are black.

BATF members thanked David Coggshall and Greg Lombardi for presenting.

7. **BATF New Member Nominations (s)**

Randall Glock lead this agenda.

Randall Glock announced there are two members who are interested to be a BATF member. He announced Hale Zukas and Anita Ortega are the two nominations.

Elena Van Loo let members know there are fifteen (15) active member and there three (3) open spaces.

Randall Glock asked who would like to make the first and second motion for Hale Zukas and Anita Ortega to be nominated. Herb Hasting did the first motion for both Hale Zukas and Anita Ortega. Gerry Newell second the motion for both Hale Zukas and Anita Ortega.

Randall Glock asked Hale Zukas and Anita Ortega if they would like to share why they would like to be a BATF member.

Hale Zukas had no comment.

Anita Ortega gave a short speech why she is interested in becoming a BATF member.

Hale Zukas

13 (thirteen) yeses, 0 (zero) noes, 1 (one) abstention

Anita Ortega

11 (eleven) yeses, 1 (one) no, 2 (two) abstentions

The votes were unanimous votes for Hale Zukas and majority of votes for Anita Ortega. Elena Van Loo let members know the next step will to go the BART Board of Directors for the final votes.

8. **Member Announcements**

Valerie Buell was happy to share that we had a wonderful, successful meeting last night at the state council with Development Disabilities Regional Advisory meeting.

Marjorie (Marji) McWee wanted to announced Contra Costa County Transportation Authority (CCCTA) has a survey called Contra Costa Accessible Transportation Strategic Plan and encouraged BATF members to fill out the survey. She added she will send the survey to Elena Van Loo so she can pass it on to members.

Roland Wong shared he went to the Richmond BART Station on June 5, 2020 to test the new accessible swing faregates. He stated his experience was positive and had no problems entering and exiting the swing gate. He added the faregates did not make loud noises that it was quiet. Roland Wong expressed the swing gates stayed open too long and was worried about fare evasions.

Roland Wong's second comments was to update the lights inside the elevator at South Hayward BART Station has been fixed.

9. Staff Announcements

Jessica Kuo shared July 26, 2020 Americans with Disability Act (ADA) will celebrate 30 years and BART Marketing, Communication Department will be featured some of the BATF members to be featured under bart.gov what ADA meant to them.

10. Chairperson Announcements

Randall Glock had a few announcements to share:

- Thanked the members in joining in phone/video conferencing for the first time
- Would like to have the next BATF meeting phone/video conferencing meeting from 2:00 pm to 4:00 pm
- Would like to see about getting hand straps to members
- Reminded members when riding the trains, wear face masks, wash your hands but, stay home if you can

11. Future Agenda Topics – Members Suggest Topics

- New member nomination – Jeshua Aveno
- New accessible swing faregates pilot at Richmond BART Station updated
- When it safe to travel in large group to go to the two newest BART Stations; Berryessa/Milpitas BART station to celebrate the opening as a committee

12. Adjournment

The meeting adjourned to the next regularly scheduled meeting for **August 27, 2020, at 2:00 pm at, 1750 Broadway, Oakland, CA 94612.**

[Meeting adjourned at 4:06 pm]