

**SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT  
300 Lakeside Drive, P. O. Box 12688, Oakland, CA 94604-2688  
(510) 464-6000**

**NOTICE OF REGULAR MEETING AND AGENDA  
BART ACCESSIBILITY TASK FORCE**

**August 25, 2016**

**A Meeting of the BART Accessibility Task Force (BATF) will be held on Thursday August 25, 2016 at 2:00 – 4:30 p.m. The Meeting will be held in the Community Room, East Bay Paratransit Offices, 1750 Broadway, Oakland, California. The facility is served by public transportation at the 19<sup>th</sup> Street BART Station and multiple AC Transit routes.**

**AGENDA**

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|---|-------------------|
| <b>1. Self- Introduction of Members, Staff and Guests<br/>BATF Roll Call and Introduction of Individuals Present</b>  | <b>5 Minutes</b>  |
| <b>2. Public Comments (<i>Information</i>)<br/>Opportunity to Comment on Items Not on the Agenda<br/>(2 Minutes per Speaker)</b>  | <b>5 Minutes</b>  |
| <b>3. Approval of Minutes of July 28, 2016 Meeting (<i>Action</i>)</b>  | <b>5 Minutes</b>  |
| <b>4. Elevator Outages Communication (<i>Information/Action</i>)<br/>Staff to Discuss How We Compares to Other Transit Agencies and Seek<br/>Suggestions for Improvements</b> | <b>30 Minutes</b> |
| <b>5. Capital Request List (<i>Information/Action</i>)<br/>Staff to Present Update for Comments</b>   | <b>20 Minutes</b> |
| <b>6. Weekend Closure Status Update (<i>Information/Action</i>)<br/>Members Discussion</b>  | <b>20 Minutes</b> |

- 7. Obstruction of Entrances Stairways (*Information/Action*)** **20 Minutes**  
**Members Discussion**
- 8. SFO Faregate Opening Time (*Information/Action*)** **10 Minutes**  
**Members Discussion**
- 9. New Membership Application (*Action*)** **5 Minutes**  
**Members to Vote to Recommend for BART Board Approval**
- 10. Capital Project Status Reports (*Information/Action*)** **20 Minutes**
- |                                   |                                      |
|-----------------------------------|--------------------------------------|
| <b>El Cerrito Del Norte/Plaza</b> | <b>Station Hearing Loop</b>          |
| <b>Oakland Airport Connector</b>  | <b>Entrance Canopies</b>             |
| <b>Union City Station Remodel</b> | <b>Berkeley Station Upgrade</b>      |
| <b>Fleet of the Future</b>        | <b>Stair Tread Color Contrast</b>    |
| <b>eBART</b>                      | <b>Richmond</b>                      |
| <b>Warm Spring Station</b>        | <b>Berryessa/Milpitas Stations</b>   |
| <b>Phase 2- San Jose Downtown</b> | <b>West Dublin Path of Travel</b>    |
| <b>Track Maintenance</b>          | <b>Dublin/Pleasanton Project</b>     |
| <b>Elevator</b>                   | <b>West Oakland</b>                  |
| <b>Pittsburg/Bay Point</b>        | <b>Station Upgrade Modernization</b> |
- 11. Chairperson Announcements (*Information*)** **5 Minutes**
- 12. Staff Announcements (*Information*)** **5 Minutes**
- 13. Member Announcements (*Information*)** **5 Minutes**
- 14. Future Agenda Topics (*Information/Action*)** **5 Minutes**  
**Members to Suggest Topics**  
**Next Meeting Schedule:**  
**Thursday, September 22, 2016**
- 15. Adjournment**

**Please refrain from wearing scented products (perfume, cologne, after-shave, etc.) to this meeting, as there may be people in attendance susceptible to environmental illnesses.**

**BART provides service/accommodations upon request to persons with disabilities and individuals who are limited English proficient who wish to address Board matters. A request must be made within one and five days in advance of Board meetings, depending on the service requested. Please contact the Office of the District Secretary at (510) 464-6083 for information.**

### **ATTACHMENT I**

#### **Material Enclosed for this Meeting**

- **7-28-16 Minutes**

#### **eBART Links**

<http://www.stadlerrail.com/media/uploads/factsheets/GC AP1007e.pdf>

<http://www.gonctd.com/pdf fact sheets/Sprinter FactSheet.pdf>

#### **Future Agenda Topics**

- **Detectable Path of Travel**
- **Accessible Capital Request List Update**
- **Station Announcements (emergency and non-emergency)**
- **Capital Improvement Program**
- **Elevators; also cone clutter, odor**
- **Best Practice Standards for Construction**
- **Signage Update**
- **Alternative travel options while elevators are out of service**
- **Policies regarding using discount tickets versus Clipper cards**

- **Difficulty (especially among disabled community) boarding buses when a station is under construction; discussion of policies and procedures**
- **Editing BART app to include information of construction at stations**

# **SAN FRANCISCO BAY AREA TRANSIT DISTRICT ACCESSIBILITY TASK FORCE**

## **Draft Minutes**

July 28, 2016

### **1. Self-Introductions of Members, Staff and Guests**

#### **Members:**

Janet Abelson  
Randall Glock  
Janice Armigo Brown  
Peter Crockwell  
Don Queen  
Hale Zukas  
Clarence Fischer  
Gerry Newell  
Herb Hastings  
Alan Smith  
Larry Bunn  
Brandon Young – (ABSENT)  
Roland Wong  
Esperanza Diaz-Alvarez

**BART Staff present:** Ike Nnaji, Bob Franklin, Elena Vanloo

#### **Directors, Speaker(s), Guest Staff, and Guests of the Public:**

Director Robert Raburn  
Paul Oversier  
Kevin Copley  
Herbert Diamant  
Chris Young  
Roy Aguilera  
Kerry Morgan  
Carl Orman  
Norie Corpuz  
Steve Beroldo  
Debby Leung  
Esther Waltz  
Charlie Cameron  
Jerry Grace  
Catherine Callahan  
Janice Dispo (Stenographer)

### **2. Public Comments**

Debby Leung brought up the issue of uneven sidewalks at the San Leandro Station, which are potential tripping hazards.

Charlie Cameron spoke about his issues with regard to the change in design for construction at Union City Station.

Esther Waltz does not feel that people should be penalized for placing bags on an empty seat.

### **3. Approval of Minutes of June 23, 2016 Meeting**

No opposition to Randall Glock's motion to approve the minutes of the June 23, 2016 meeting, with a second by Janet Abelson.

Motion passes unanimously.

### **4. Station and Train Announcements**

After the presentation given by Paul Oversier, Herbert Diamant, Kevin Copley, Chris Young, and Roy Aguilera, members were allowed to ask questions and/or share any concerns they had. A lengthy discussion was held.

If members do not hear announcements being made on the train, they are asked to report details (i.e., train number, location, line, and time) to Alan Smith.

Alan Smith asked whether announcements regarding out-of-service elevators can be made every 15 minutes instead of every 30 minutes.

Elena Vanloo suggested visual signage announcements above elevators, indicating elevator outage locations.

Randall Glock stated that it would be very helpful there were announcements in the train, telling passengers which side the doors will be opening on when arriving at a station.

Paul Oversier said that BART needs to look at what can be done in order to improve the conveyance of real-time information in dynamic situations, especially with regards to out-of-service elevators.

Clarence Fischer said that at Fremont Station, train-boarding announcements are being made when the doors are closed.

Alan Smith added that proper announcements need to be made when trains are coming in on a non-standard platform.

Randall Glock suggested that members give staff some time to look at some of the issues and to get answers.

No opposition to Randall Glock's motion to start an operations ad hoc subcommittee, with a second by Herb Hastings.

Motion passes unanimously.

## **5. Concord Station Plaza Improvement**

After the presentation given by Kerry Morgan, members were allowed to ask questions and/or share any concerns they had.

## **6. Bikes on BART Update**

After the update given by Steve Beroldo, members were allowed to ask questions and/or share any concerns they had.

## **7. Internal Process for Implementation of New Pilots**

After the presentation given by Carl Orman, members were allowed to ask questions and/or share any concerns they had.

Members are concerned when they do not receive a response to questions and concerns voiced to staff. Members would really like to hear feedback.

Carl Orman suggested that members send a follow-up e-mail to Bob Franklin, formally requesting for a status update, and he can, in turn, forward it on to the appropriate staff.

## **8. Transit Universal Design Guidelines**

A brief update was given by Carl Orman.

## **9. BART Delivery of Passenger Experience**

Members asked Clarence Fischer for clarification on this item. He mentioned that BART sometimes implements things without advanced notice to the accessibility community. He cited the limited trains as an example.

He recommends that when BART has plans to make changes in service operation, the BATF needs to hear about it beforehand.

Randall Glock stated that the BATF needs to be careful with requesting for feedback on too many things, especially if they are being requested to present at a BATF meeting.

## **10. Elevator Issues**

[This item will be discussed at the next BATF meeting.]

## **11. New Membership Application**

No opposition to Esperanza Diaz-Alvarez's motion to recommend approval of Debby Leung's application, with a second by Randall Glock.

Motion passes unanimously.

## **12. Capital Project Status Reports**

Alan Smith spoke briefly about the planned new elevator at Embarcadero Station. Project staff is working on coming to an agreement with its design.

He added that the Powell Street lighting contract has been awarded to another company and the project will be moving forward.

### Berryessa/Milpitas Stations

A construction tour is expected to be scheduled for mid to late fall.

### eBART

No buttons will have to be pushed; doors will open automatically.

### Fleet of the Future

A tour is expected to be scheduled for late September.



### Warm Springs Station

This station is about 99 percent complete and is expected to open in the fall.

Staff will be coming to a future meeting to give a presentation regarding the new developments at the station, especially with regards to path of travel

### Union City Station Remodel

Due to lack of funding, there will no longer be an elevated crossing built over the Union Pacific Railroad tracks.

The crossing will be at grade level.

### **No updates were given for the following projects:**

El Cerrito Del Norte

Oakland Airport Connector

Phase 2 – San Jose Downtown

Track Maintenance

Elevator Priority Signage

Pittsburg/Bay Point

Station Hearing Loop

Entrance Canopies

Berkeley Station Upgrade

Stair Tread Color Contrast

Richmond

West Dublin Path of Travel

Dublin/Pleasanton Project

West Oakland

Station Upgrade Modernization

### **13. Chairperson Announcements**

[No chairperson announcements were made.]

### **14. Staff Announcements**

Bob Franklin told members that there is a protocol to be followed in the rare event that a person exits the last running train, not knowing the elevator is out of service, and is then stuck on the platform. The protocol is for BART to call the police and/or the fire department in order to assist with the transfer of a person.

Lions Center for the Blind has announced that it will cease operations effective August 31, 2016, unless significant additional funding is received prior to that date.

## **15. Member Announcements**

Randall Glock would like an answer from staff on why the BATF has not been given the opportunity to tour eBART.

He would also like to hear feedback from staff on the Glen Park to Daly City closures.

Larry Bunn talked about the two new elevators at the Union City Station. He said that each of the elevator button panels is different. Without uniformity, it is hard for him to find which button he needs to press.

## **16. Future Agenda Topics**

- Update from staff regarding Glen Park to Daly City Closures

## **17. Adjournment**

The meeting adjourned to the next regularly scheduled meeting of **Thursday, August 25, 2016, at 2:00 p.m., at 1750 Broadway in Oakland, California.**

(The meeting adjourned at 4:31 p.m.)