

**SAN FRANCISCO BAY AREA RAPID TRANSIT DISTRICT
300 Lakeside Drive, P. O. Box 12688, Oakland, CA 94604-2688
(510) 464-6000**

**NOTICE OF REGULAR MEETING AND AGENDA
BART ACCESSIBILITY TASK FORCE**

June 23, 2016

A Meeting of the BART Accessibility Task Force (BATF) will be held on Thursday, June 23, 2016 at 2:00 – 4:30 p.m. The Meeting will be held in the Community Room, East Bay Paratransit Offices, 1750 Broadway, Oakland, California. The facility is served by public transportation at the 19th Street BART Station and multiple AC Transit routes.

AGENDA

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| 1. Self- Introduction of Members, Staff and Guests
BATF Roll Call and Introduction of Individuals Present | 5 Minutes |
| 2. Public Comments (<i>Information</i>)
Opportunity to Comment on Items Not on the Agenda
(2 Minutes per Speaker) | 5 Minutes |
| 3. Approval of Minutes of May 26, 2016 Meeting (<i>Action</i>) | 5 Minutes |
| 4. Staircase Landing Warnings (<i>Information/Action</i>)
Staff to address BATF request to add grooves in front of staircases | 20 Minutes |
| 5. Station maintenance tours (<i>Information/Action</i>)
Staff to discuss station maintenance tours | 20 Minutes |
| 6. e-BART Antioch Station Escalators (<i>Information/Action</i>)
Staff to discuss addition of escalator at the new e-BART station | 20 Minutes |

- 7. Station and Train Announcements (*Information/Action*)** **10 Minutes**
Members to approve letter to BART
- 8. BART Bond endorsement** **10 Minutes**
Members to discuss endorsing BART Bond
- 9. Elevator issues** **10 Minutes**
Members to discuss last/first train, elevator out of service, cross over to platform with working elevator
- 10. Capital Project Status Reports (*Information/Action*)** **20 Minutes**
- | | |
|-------------------------------------|--------------------------------------|
| El Cerrito Del Norte/Plaza | Station Hearing Loop |
| Oakland Airport Connector | Entrance Canopies |
| Union City Station Remodel | Berkeley Station Upgrade |
| Fleet of the Future | Stair Tread Color Contrast |
| eBART | Richmond |
| Warm Spring Station | Berryessa/Milpitas Stations |
| Phase 2- San Jose Downtown | Powell Street Station Upgrade |
| Civic Center Station Upgrade | Embarcadero Station Upgrade |
| Montgomery Station Upgrade | West Dublin Path of Travel |
| Concord Station Upgrade | Track Maintenance |
| Dublin/Pleasanton Project | Elevator Priority Signage |
| West Oakland | Pittsburg/Bay Point |
- 11. Chairperson Announcements (*Information*)** **5 Minutes**
- 12. Staff Announcements (*Information*)** **5 Minutes**
- 13. Member Announcements (*Information*)** **5 Minutes**
- 14. Future Agenda Topics (*Information/Action*)** **5 Minutes**
Members to Suggest Topics
Next Meeting Schedule:
Thursday, July 28, 2016
- 15. Adjournment**

Please refrain from wearing scented products (perfume, cologne, after-shave, etc.) to this meeting, as there may be people in attendance susceptible to environmental illnesses.

BART provides service/accommodations upon request to persons with disabilities and individuals who are limited English proficient who wish to address Board matters. A request must be made within one and five days in advance of Board meetings, depending on the service requested. Please contact the Office of the District Secretary at (510) 464-6083 for information.

ATTACHMENT I

Material Enclosed for this Meeting

- **5-26-16 Minutes**

eBART Links

<http://www.stadlerrail.com/media/uploads/factsheets/GC AP1007e.pdf>

[http://www.gonctd.com/pdf_fact_sheets/Sprinter FactSheet.pdf](http://www.gonctd.com/pdf_fact_sheets/Sprinter_FactSheet.pdf)

Future Agenda Topics

- **Detectable Path of Travel**
- **Accessible Capital Request List Update**
- **Station Announcements (emergency and non-emergency)**
- **Capital Improvement Program**
- **Elevators; also cone clutter, odor**
- **Best Practice Standards for Construction**
- **Signage Update**
- **Alternative travel options while elevators are out of service**

- **Policies regarding using discount tickets versus Clipper cards**
- **Difficulty (especially among disabled community) boarding buses when a station is under construction; discussion of policies and procedures**
- **Editing BART app to include information of construction at stations**

SAN FRANCISCO BAY AREA TRANSIT DISTRICT ACCESSIBILITY TASK FORCE

Draft Minutes

May 26, 2016

1. Self-Introductions of Members, Staff and Guests

Members:

Janet Abelson
Randall Glock
Janice Armigo Brown
Peter Crockwell
Don Queen
Hale Zukas
Clarence Fischer
Gerry Newell
Herb Hastings
Alan Smith
Larry Bunn
Brandon Young
Roland Wong
Esperanza Diaz-Alvarez – (ABSENT)

BART Staff present: Ike Nnaji, Bob Franklin

Directors, Speaker(s), Guest Staff, and Guests of the Public:

Elena Vanloo (BART), Carter Mau (BART),
Dennis Markham (BART), Pamela Herhold (BART),
Hannah Lindelof (BART), Lynn Sinclair (BART intern),
Catherine Callaghan
Janice Dispo (Stenographer)

2. Public Comments

Catherine Callaghan shared that elevators are being shut off during service hours, unannounced. She has been told that it was due to fare evasion.

3. Approval of Minutes of April 28, 2016 Meeting

No opposition to Clarence Fischer's motion to approve the minutes of the April 28, 2016 meeting, with a second by Peter Crockwell.

Motion passes with abstentions from Randall Glock and Herb Hastings.

4. **BART Fiscal Year 2017 Preliminary Budget**

After the presentation given by Pamela Herhold and Dennis Markham, members were allowed to ask questions and/or share any concerns they had.

They confirmed that no money is being taken away from any accessibility projects, station improvement projects, or Fleet of the Future, and that all the projects the BATF has been meeting about are still being funded and moving along as planned.

No opposition to Clarence Fischer's motion to endorse the FY17 Budget as presented, with a second by Peter Crockwell.

Motion passes unanimously.

5. **BART Station Access Policy**

After the presentation given by Hannah Lindelof, members were allowed to ask questions and/or share any concerns they had.

Clarence Fischer hopes that BART will take a serious look at putting in speed bumps in order to mitigate the issue of cars speeding through blind turns, therefore reducing the potential of injury to pedestrians and bicyclists.

He then suggested trying to find ways to encourage drivers to carpool to BART, since it has become increasingly difficult to find a space in which to park.

He also requested that more seating be made available at pick-up and drop-off areas.

Gerry Newell asked why tickets aren't being given to people who drive in the bus lanes to pick up their passengers, and that it needs to be enforced.

A discussion was held regarding the BATF's letter in support of BART's Station Access Policy wherein members were allowed to suggest editions.

No opposition to Herb Hastings' motion to adopt the **revised** letter in support of BART's Station Access Policy, with a second by Peter Crockwell.

Motion passes with abstentions from Randall Glock and Hale Zukas, and opposition from Roland Wong.

6. **Accessible Path of Travel During Construction**

A discussion was held regarding the BATF's checklist for BART construction project managers wherein members were allowed to suggest editions.

No opposition to Larry Bunn's motion to adopt the **revised** checklist for BART construction project managers, with a second by Gerry Newell.

Gerry Newell suggested inviting Bob Powers to a future meeting to discuss the checklist and to confirm whether it's being used and implemented.

Motion passes unanimously.

7. Station and Train Announcements

Alan Smith asked for members to share their experiences and provide any feedback. He plans on writing a letter to the Board, outlining some of the issues that are being faced.

A discussion was held regarding the BATF's experience with station and train announcement, and members suggested items for Alan Smith to include in the letter.

A discussion was held regarding the BATF's checklist for BART construction project managers wherein members were allowed to suggest editions.

No opposition to Herb Hasting's motion to allow Alan Smith to draft a letter to the Board (to be brought back for approval of members during the June BATF meeting), with a second by Larry Bunn.

Motion passes unanimously.

8. Capital Project Status Reports

Pittsburg/Bay Point

Work on this project is scheduled to have been started. Carl Orman was not in attendance of the meeting to confirm that work has started.

Embarcadero Station Upgrade

Staff will present on this item during the July BATF meeting.

Berryessa/Milpitas Stations

The VTA expects that these stations will open at the end of 2017.

No updates were given for the following projects:

El Cerrito Del Norte
Oakland Airport Connector
Union City Station Remodel
Fleet of the Future
eBART
Warm Springs Station
Phase 2 – San Jose Downtown
Civic Center Station Upgrade
Montgomery Station Upgrade
Concord Station Upgrade
Dublin/Pleasanton Project
West Oakland
Station Hearing Loop
Entrance Canopies
Berkeley Station Upgrade
Stair Tread Color Contrast
Richmond Intermodal Project
West Dublin Path of Travel
Track Maintenance
Elevator Priority Signage

9. Chairperson Announcements

Alan Smith announced that he will out of town during the week of June 13.

10. Staff Announcements

Bob Franklin shared that the Fare Evasion Task force is an internal committee. He added that if members have any suggestions, they can forward it to him or Ike Nnaji and they can then bring it to that task force.

He reminded members that on June 8, 2016, at Berkeley City College, BART is hosting a technology conference called, "AccessTech."

AccessTech is a one-day summit where transit and technology will come together with the goal of improving the accessibility of the BART system for those with mobility and sensory impairments.

Ike Nnaji reminded members that all requests for travel reimbursements need to be made in writing, and it should include specific dates and times.

11. Member Announcements

Herb Hastings said that he has worked on it, and the Alameda County Fairgrounds is accessible via public transportation by BART and bus. Members can take the #10 Wheels bus from the West Dublin/Pleasanton BART station to the Peters Ave. stop, which is approximately 2 blocks from the fairgrounds.

12. Future Agenda Topics

- Update on San Leandro/Bay Fair improvements

13. Adjournment

The meeting adjourned to the next regularly scheduled meeting of **Thursday, June 23, 2016, at 2:00 p.m., at 1750 Broadway in Oakland, California.**

(The meeting adjourned at 4:09 p.m.)

BART Accessibility Task Force

June 23, 2016 DRAFT 1.1

Paul Oversier
Assistant General Manager, Operations
300 Lakeside Dr.
Oakland CA 94604

Subject: Audible Train/Station Announcements – Improvement Needed

Dear Mr. Oversier,

Background

Audible train and station announcements are critical elements to enable the visually impaired passengers to navigate the BART system. Improvements have been suggested to you and other staff; however, many issues remain and resolutions are needed. The issues are divided between automated announcements and those made by train operators.

Automated Announcements

1. Trains that roll through a station without stopping are usually preceded with an audible announcement. However, these announcements are not always made (e.g. Concord and Colma stations). This can be confusing to a visually impaired person hearing a train coming, not knowing that it will not stop, thus starts to move close to the edge of the platform.
2. Destination announcements are usually made when the train is coming into the station. However, even when the PA system is working at the station, announcements are not always made for each train. This can be confusing when trains depart for multiple designations at the same station.
3. Announcements that the train is boarding are often made at “End of Line” or “End of Run” stations (e.g. Fremont, Daly City etc.) while the doors are closed. This too is confusing to the visually impaired.
4. Over-lapping announcements are frequently made at stations. The system may start to announce the destination of an arriving train; then be cut off with a system announcement about a delay etc. However, the original announcement is not repeated.

Train Operator Announcement

1. The stations the train is coming to, or has arrived at, frequently are not made, even though they announce the final destination. Thus, the PA system is working.
2. Operators do not always announce that the train is arriving at a platform that is not the usual platform. This applies to MacArthur and 12th/19th St. Stations. This is especially important with the nearby Lions Blind center. This also impacts wheelchair riders in that they are facing the wrong way to exit. Then in a crowded train they have to try to run around to exit the other door.
3. Train transfer instructions at MacArthur station on the "C" line are being made less frequently by the operators, even though they do announce the station and the train's destination. Thus the train's PA system is working.

Conclusion

It is recognized that the Fleet of the Future will resolve some of the issues. However, in the meantime, solutions are needed to resolve them during the current operating environment. BATF members are quite willing to work with you to seek solutions. Thank you in advance.

Sincerely,

Alan B. Smith
BATF Chair

Cc: Grace Crunican, General Manager

Ayes:
Nays:
Abstentions:
Absent: